

Kaveh Moraghebi

From: Renato Tavares <renato@ddmbrands.com>
Sent: Thursday, March 23, 2017 3:00 PM
To: Kaveh Moraghebi
Cc: Randy Williams; 'Jose Luis Zreik'; Luis Sosa; 'Paul Chan'; 'Well Wang'; 'Daniel Deng'
Subject: RE: FCCID: A4JANDY55MVR Post-Market Surveillance Testing Result

Hello Kaveh

The Andy 5.5M LTE VR (FCCID:A4JANDY55MVR) PCBA's RF parameters and SAR values were tuned correctly when the model was submitted for testing. Once the testing was completed and validated the supplier assembled and calibrated the PCBAs per the FCC test report from the Laboratory. However, the software was finalized after PCBA production and needed to flash the PCBA and in doing so they inadvertently reverted the tuning back to its default values which restored the RF parameters to a non-compliant state. The Supplier was careless and did not run the RF check again on the flashed PCBAs assuming the values were still calibrated correctly according to the FCC test report.

Best Regards,



Renato Tavares - SOFTWARE MANAGER

瑞那多 - 软件经理

From: Kaveh Moraghebi [mailto:kaveh@baclcorp.com]
Sent: Wednesday, March 22, 2017 9:10 PM
To: Renato Tavares <renato@ddmbrands.com>
Cc: Randy Williams <randy@ddmbrands.com>; 'Jose Luis Zreik' <jlzreik@akkarg.com>; Luis Sosa <luis@ddmbrands.com>; 'Paul Chan' <paul.chan@baclcorp.com>; 'Well Wang' <well.wang@baclcorp.com>; 'Daniel Deng' <danield@baclcorp.com>
Subject: RE: FCCID: A4JANDY55MVR Post-Market Surveillance Testing Result

Hi Renato,

Still waiting for your response on if you made any changes in hardware or software since the original approval.